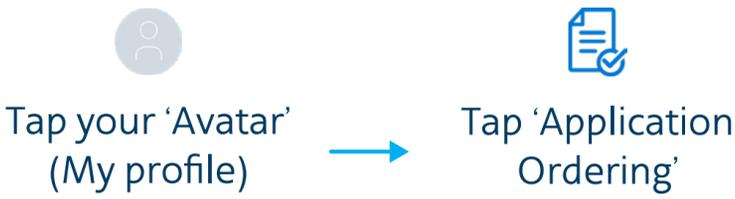




HOW TO ORDER YOUR PERSONALIZED APPLICATIONS

What you need to know to get started

In the mobile app:

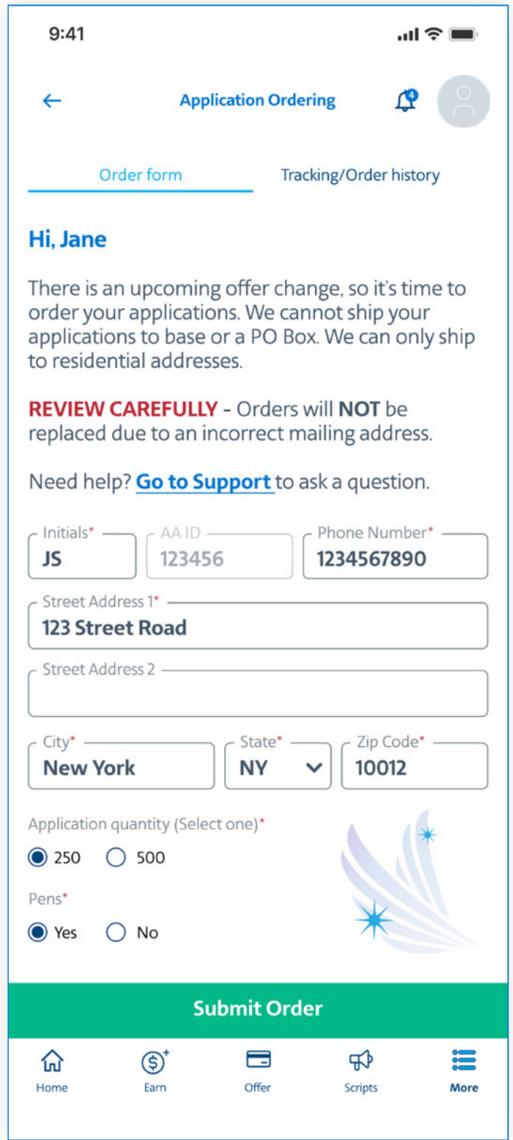


On MyAAdvantageCash.com

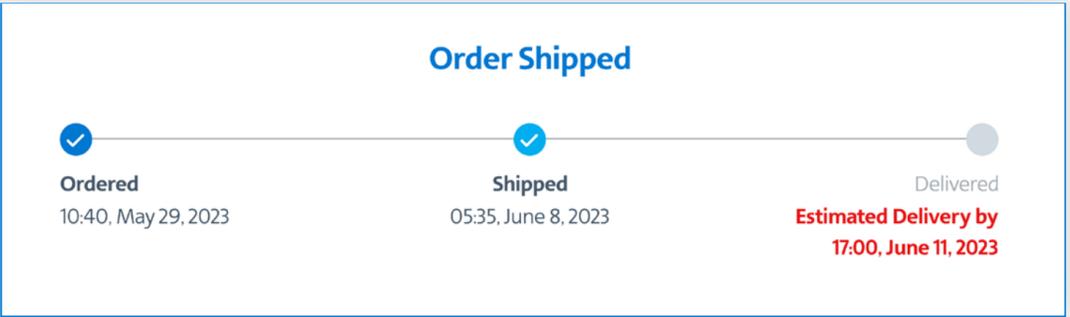


Submitting an order

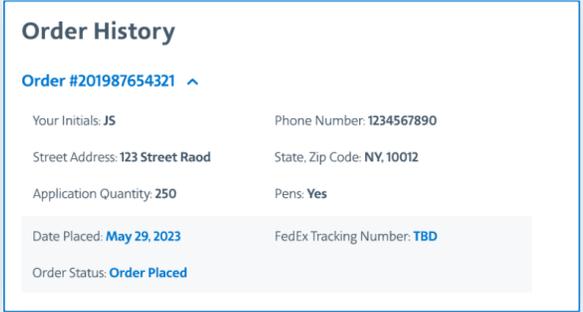
- 1 Select **'Order form'** and you will see either the DIAMOND or PLATINUM form, based on your tier level.
- 2 DIAMOND aviators will **enter their initials** to personalize the applications.
- 3 Your 6-Digit AA ID will display, but is not editable.
- 4 Enter your **preferred phone number**.
- 5 **Enter your mailing address.** This cannot be a P.O. Box. Errors will be highlighted to show which area will need to be corrected.
- 6 Select the **number of applications**.
- 7 Select if you would like to receive pens.
- 8 After hitting 'Submit Order', you will be asked to **confirm the information you provided**. If everything is correct, hit 'Submit'.



Submitting an order



- 1 Select **'Tracking/Order History'**.
- 2 You will see a **tracker** that will display your **order number and status**.
- 3 Review your address in **'Order History'**. If you spot a mistake, contact support.
- 4 When your order ships and/or delivers, your **tracking number and delivery date** will be auto-filled. You will receive a push notification and email as well. If you **click on the tracking number**, you can go to the **FedEx site**.



Just a few last notes...

- ✔ There is a limited time to order your applications, and when the 'Order form' displays a closed sign, **the period has ended**.
- ✔ If you are not PLATINUM or DIAMOND, 'Application ordering' will not appear as an option on the **AAdvantage®** Cash mobile app or at My**AAdvantage**Cash.com.

